



United States Air Force Reserve

Integrity - Service - Excellence

ARPC

Mission and Hot Topics



U.S. AIR FORCE

Fly, Fight and Win...

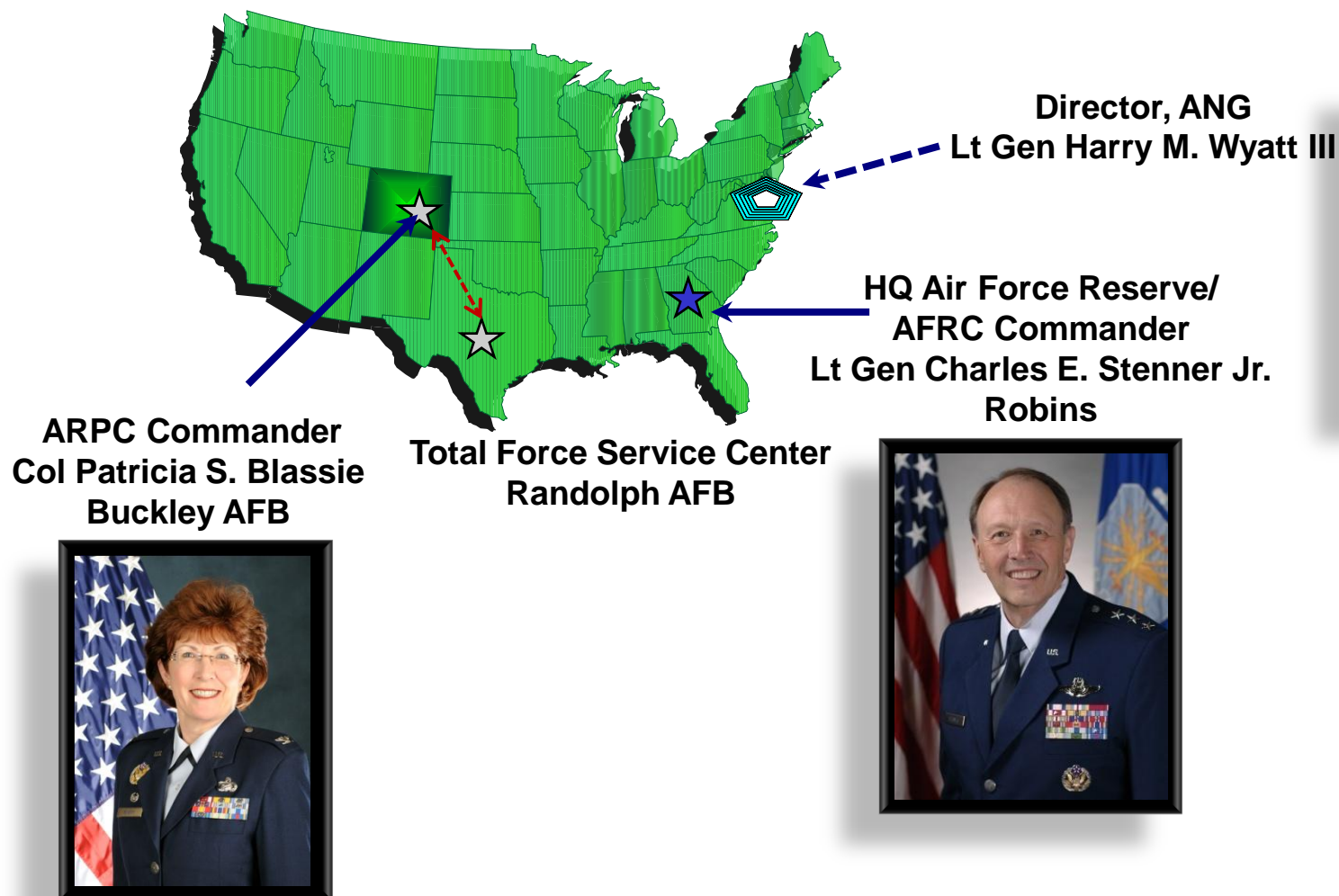


- **Who is ARPC?**
- **Customer Service Provided**
- **Hot Topics**



U.S. AIR FORCE

Air Reserve Component Personnel Management



Fly, Fight and Win...



U.S. AIR FORCE

ARPC Vision and Mission Statements

Vision

***To be the recognized leader providing
human resource services to generations
of Airmen***



Mission

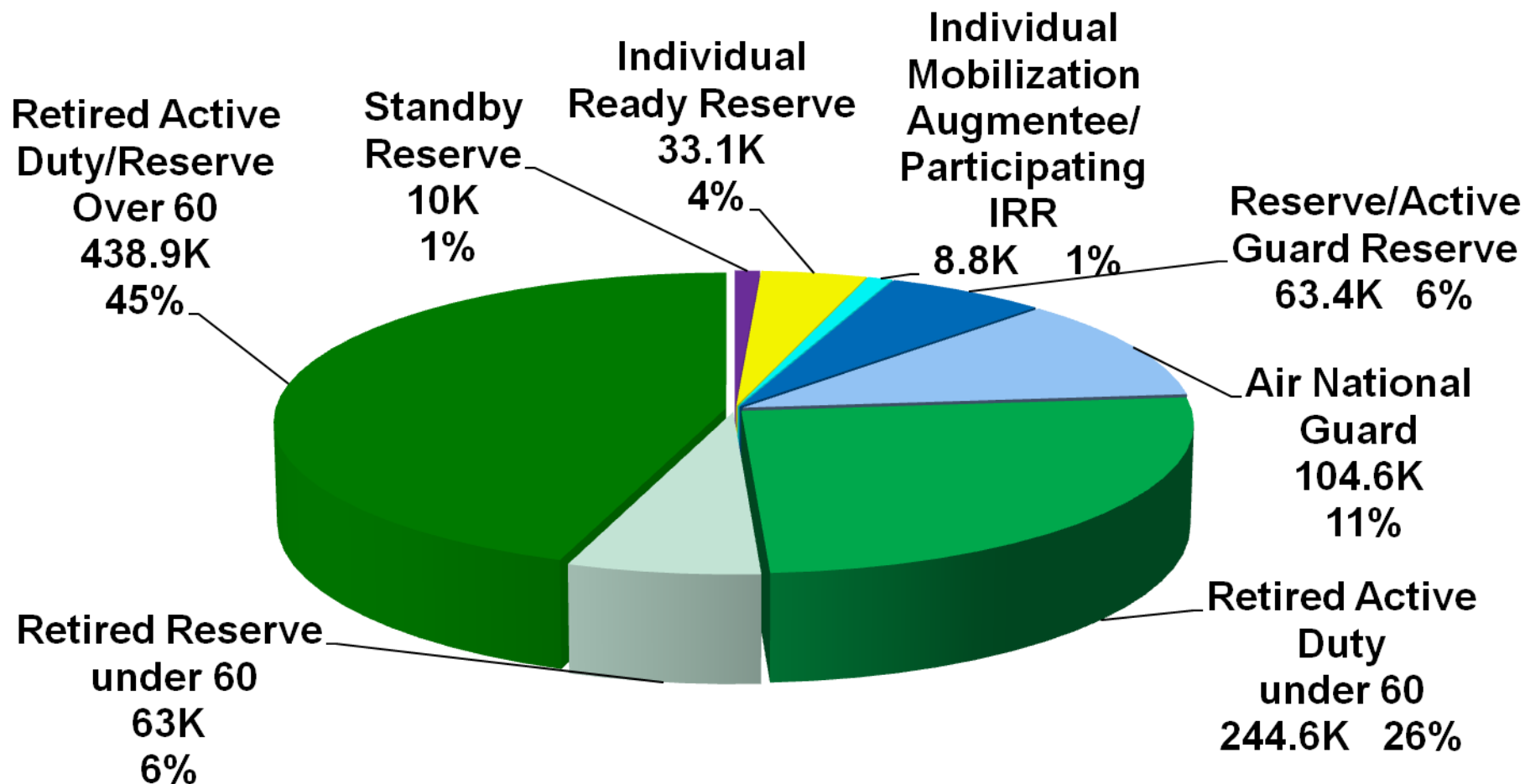
***To deliver strategic Total Force human resource
war fighting capability for the Air Force***

Fly, Fight and Win...



U.S. AIR FORCE

ARPC Customer Base



ANG/Reserve/Retired Total: 966.4K

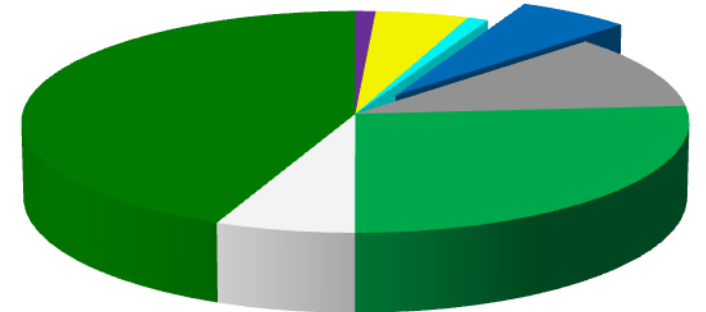
MILPDS data - as of 31 Mar 12

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Traditional & AGR Reservists

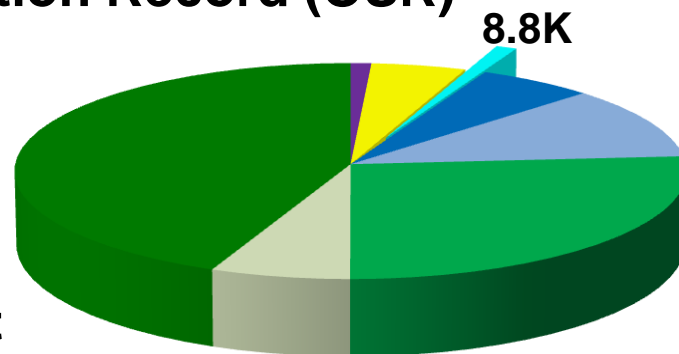
- Officer Promotion Boards/Officer Selection Record (OSR)
- Master Records (ARMS)
- Entitlements
- Point History (PCARS)
- Policy Implementation
- Force Development
- Enlisted Unit Vacancy for HQ AGR assigned only
- Enlisted PEP Board for CMSgt & SMSgt – TR only
- Reserve Developmental Education Designation Board (RDEDDB)
- Online Applications/Requests
 - Awards and Decorations
 - Evaluations
 - Evaluation Appeals
 - OPR/EPR Notices for Rater/Ratee
 - Retirement Applications (including AGR – AD)
 - Reserve Officer Development Plan (R-ODP)
 - Reserve School Selection Board (RSSB) Applications
 - Military Service Dates
 - Duty History Changes/Corrections
 - RCSBP Calculator





IMAs and Participating IRR

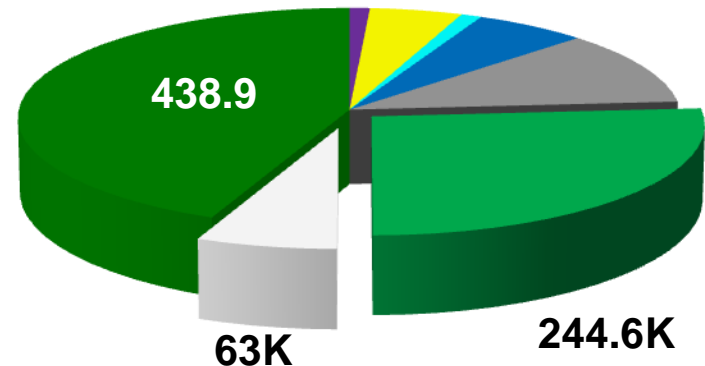
- Officer Promotion Boards/Officer Selection Record (OSR)
- Master Records (ARMS)
- Entitlements
- Point History (PCARS)
- Policy Implementation
- Enlisted PEP Board for CMSgt & SMSgt
- Tour Orders/Budget Mgmt (MAs only)
- Education
- Force Development
- Reserve Development Education Designation Board (RDEDB)
- Online Applications/Requests
 - Retirement Applications
 - Reserve Officer Development Plan (R-ODP)
 - Reserve School Selection Board (RSSB) Applications
 - Military Service Dates
 - Duty History Changes/Corrections
 - RCSBP Calculator






Retired Reservist

- **Reserve < Age 60 - awaiting pay**
 - Mobilization
 - Policy Implementation
 - Computer records
 - Benefits and counseling
 - Master records/Field records
 - Online Applications/Requests
 - 20 Year Letter
 - Mortgage Letter
- **Active Duty < Age 60**
 - Mobilization
 - Survey & Update Data
- **Active Duty/Reserve > Age 60**
 - Mobilization
 - Policy Implementation
 - Computer records
 - Master records/Field records – AFR only





- **Interactive Web *AFPERS/***  *PC-GR online*
- **Point/Pay Rejects**
- **Suspension of Authority to Reduce Time in Grade (TIG) for AF Reserve Cols/Lt Col retirements for FY12**
- **Post 9-11 GI Bill**
- **FY12 Legislation**

Total Force Service Delivery Model

Personnel Services Delivery

~~Yesterday~~
Today & Tomorrow

Log into the
Single Access
Portal



Self Service

Click

Call Service
Center



Telephone / Email

Talk

Walk into the
Service Center



In Person

Walk

Improved Information Technology

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Public Web Site: www.arpc.afrc.af.mil

Air Reserve Personnel Center

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Biographies

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Freedom of Information

Guard and Reserve Briefings

News Archive

Guard and Reserve Briefings

Continue to modernize

ARPC announces annual award winners

ARPC hosts ARC Field Orientation

Air Force Medical Service turns to secure messaging

Business process review event held at ARPC

Air Force leads DOD in green power

Center welcomes back the Assistant Secretary of the Air Force for Manpower and Reserve Affairs

We are First Sergeants

Obama nominee could become Air Force's first female general

AFRC Headlines

Collaborative effort in making force structure changes

Basic Military Training needs Reserve instructors

President recommends \$5.062 billion for AF Reserve in FY13

Airmen prove they are 'Tough Mudders'

Air Force Reserve Command screening board scheduled April 10

Top Air Force Headlines

Air Force announces first female four-star general nominee

AF first female maintenance officer leads way as first African-American female general

Airman sentenced to life without parole in murder case

Air Force Week in Photos

First lady samples Food Transformation Initiative at Little Rock

Special Announcements

TFSC-Denver 2012 UTA Support Schedule ARPC NOTAMS

Guard and Reserve

2012
Fact Sheets



Today's Briefing slides are on our website under Library: Guard and Reserve Briefings



ARPC hosts ARC Field Orientation

Mr. Les Brockman, Chief, Points Branch, Air Reserve Personnel Center (ARPC), discusses point credit and pay systems during the Air Reserve Component (ARC) Field Orientation Feb. 15.

Read Story

Did You Know?

The Reserve Command Screening Board (RCSB) is scheduled to convene at the Air Reserve Personnel Center April 10. The RCSB will nominate eligible individuals for consideration to occupy wing commander, vice wing commander, operations group commander, space wing commander, space operations group commander, maintenance group commander and support group commander positions. Questions concerning the eligibility for this board can be directed to HQ AFRC/A1L, DSN 497-1219 or 478-327-0333.

Air Force Reserve Command Video



Starbase Robins challenges kids with science

Starbase Robins at the Museum of Aviation is a DOD program designed to expose 5th graders to science, engineering, mathematics and technology. Children learn in a non-traditional classroom through hands-on exercises and experiments that challenge and develop interest.

Spotlights



ARC Field Orientation

Casualty Assistance

TRICARE Reserve Select

ARC Field Orientation

Air National Guard

AFRC RMG

Search

search ARPC

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General Images Video

View All RSS

Social Media

Visit our other resources!



Leadership



ARPC NEW Uniform Policy

ARPC NEW Uniform Policy

Contact ARPC

HQ ARPC/ (Insert Office Symbol)

18420 E Silver Creek Ave, Bldg 390
MS68
Buckley AFB CO 80011
(800) 525-0102 // DSN 847-3294

AFPERs Video Tutorials

View AFPERs Vodcast

Air Force Personnel Services



Customer Service

TOTAL FORCE SERVICE CENTER
Personnel... For Every Airman
800-525-0102


vPC-GR now on AFPERs



vPC-GR has officially migrated to the Air Force Personnel Services (AFPERs)

Create
AFPERs
Account

Total Force Service Center (TFSC) - Denver

- **ARPC's State-of-the-Art Service Center provides guidance, assistance, and personnel actions to Guard and Reserve members from virtually anywhere**
- **Pick up the phone: 1-800-525-0102**
 - 0600-1800 (MT) Monday-Friday
 - 0800-1600 (MT) 1st 2nd and 3rd Saturday of each month
- **E-Mail:**
 - arpc.contactcenter@arpc.denver.af.mil
 - 24/7/365
- **Log on to AFPERs:**
 - <https://gum-crm.csd.disa.mil/>
 - Dashboard for 



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Air Force Personnel Services Web-Site

Welcome, John Bush [Logout](#) [My Account](#)



Air Force Personnel Services

The Official Source for Air Force Human Resource Knowledge

ACTIVE DUTY AF **AIR RESERVE** AIR NATIONAL GUARD RETIREE CIVILIAN

OFFICER **ENLISTED** HR SPECIALIST

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ENLISTED

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Welcome, John Bush

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I Would Like To...

- Access the vPC-GR Dashboard
- Get Information about Air Force Reserve Continuum of Service
- Access Secure Apps (VMPF, PRDA) - CAC Only
- View My Current Retirement Points
- Request my 20 Year Letter
- Calculate my Reserve Retired Pay
- Apply for Retirement (AGR, 20+ years Sat Service, Age 60/MSD)
- Submit a Nomination for an Award/Decoration
- Process an Evaluation
- Change/Correct my Duty History
- Request a Mortgage Letter
- Request a VA Home Loan Letter
- Appeal an Evaluation Report
- Calculate my RSCBP Cost
- Request an OPR/EPR Shell
- Learn How to Obtain U.S. Citizenship

[» View More](#)

Most Viewed Articles

- The Air Force Enlisted Classification Directory (AFECD)
- ADP eRecord is displaying incorrect document, click for more information.
- Special Duty Assignment Pay (SDAP) Table
- Transfer of Educations (TEB) Instructions
- CY11 Reserve Senior Enlisted Developmental Education Board (SEDEB) Selects and Alternates

Announcements for Airmen

- Reserve School Selection Board (RSSB) Update/Applications Being Accepted

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Virtual Personnel Center – Guard and Reserve On-Line – **Dashboard**



Air Force Personnel Services

The Official Source for Air Force Human Resource Knowledge

vPC-GR Dashboard

Role Filter



[Role Filter Help](#)

[Dashboard Intro](#)

[Worklist Tab Help](#)

[Action Request Tab Help](#)

[Video Assistance](#)



Overview

Worklist

Action Requests

Reports

My Roles / Delegations

My Profile

Roles Administration

To Do List

Displays the number of requests by type that are pending your review and action.

Total Pending Requests

8

Awards and Decorations	5
Evaluations	1
Points	0
RDEDB	0
Retirements	0
R-ODP / R- EDP	1
RSSB	0
Separations	1

Messages

[Overview Help](#)

Displays the number of unread messages you have by message type.

Total Unread Messages

5

Personal	0
Role Assignment	5
Delegation	0
Action Request	0

Messages

Displays your vPC-GR news bulletins.

[New Bulletin](#)

Date	Expires	Subject
9/27/2010	9/26/2011	Awards and Decorations Listing

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vMPF versus vPC-GR

vMPF

- Emergency Data Form (93)
- Change Address
- View Points
- View Duty History
- View Awards & Decs
- Initiate DD 214 worksheet
- Update CEI

...built for Active Duty – most items are view for reservists



- Immediately Print 20 Year Letter
- Complete Letter to Board – Officers
- Receive Post Board Counseling – Officers
- Apply for Retirement
- Request Copies of Documents
- Correct Points
- Immediately Print Mortgage Letter
- Request Copy of DD 214
- Request Awards & Decs
- Update & reminder for CEI
- Processing EPR/OPR
- Update Duty History
- Process Separation - Guard

...interactive and online services for Guard & Reserve

Fly, Fight and Win...



- **A disconnect between Point Credit and Pay Systems resulted in missing points**
- **ARPC and AFPC developed a pre-R12 solution**
- **AFPOA reformats & reruns IDTs & holds then releases AD transactions when participation is complete**
- **Contact ARPC at 800-525-0102, if you notice discrepancies**



Suspension of Authority to Reduce TIG for AF Reserve Cols/Lt Col retirements for FY12

- **Chief of the AF Reserve has determined the need to suspend authorization allowing Cols/Lt Col members to retire with less than three-years TIG for FY12**
- **Reduced TIG program was designed as a force reduction tool to assist in reducing overages in higher grades**
 - **Numbers in the higher grades have declined utilizing this program since FY07, signaling this force reduction tool is presently no longer required**
- **This is a temporary suspension**
 - **AF/REP will re-evaluate strength figures around mid-March 2012, to determine if a continued suspension or reengagement in the program is warranted**



U.S. AIR FORCE

Post 9/11 GI Bill Education Program, Chapter 33

Post 9/11 GI Bill - What is it?

- **Requires minimum 90 days active cumulative service since 11 Sep 2001 other than basic training/IADT/annual tours**
 - **ANG: Title 10 and Title 32 502f included**
 - **Eligibility to use Title 32 (AGR)/32 sec 502f payable 1 Oct 11 retroactive to 1 Aug 09**
- **Benefit:**
 - **40% for 90-180 days of AD service**
 - **Benefit increases 10% with each additional 6 months of AD service**
 - **100% with 36 months of AD service**



Post 9/11 GI Bill - What is it?

- **Pays:**
 - Tuition/fees capped at most expensive state school
 - Housing allowance at rate of SSgt with dependents
 - Annual stipend of \$1000 for books/supplies
 - 36 academic months
- **Can be used for:**
 - Degree programs and effective 1 Oct 11 can be used for flight training, apprenticeship/OJT, and certification programs
- **If you qualify for the Post 9/11 GI Bill you may be eligible to transfer your benefit with additional eligibility...**

Eligibility to Transfer Your Benefit

- **Eligibility/Commitment for transfer to dependents:**
 - You need **6 years** active duty and/or Selected Reserve service on the date of election to transfer to a **spouse** and **10 years** to transfer to dependent **children**
 - You will incur a commitment for an additional 4 years active duty and/or Selected Reserve service upon transfer
- **You must be on active duty or participating in the Selected Reserve when you elect transfer**
 - You may revoke or modify the election after you leave participating status, but you may not add a dependent
- **Dependents must be listed in DEERS**
- **Transfer must be done before you retire!!**

Additional Commitment upon Transfer

- Your additional service commitment begins at the time of your request to transfer your benefit to your spouse and/or children
- All members will incur an additional 4 years of service commitment
 - Unless you were/are retirement eligible between 1 Aug 09 - 31 Jul 12, then you will have a reduced service commitment
 - Eligible to retire (completed 20 years of service)
 - Prior to 1 Aug 09 no additional service commitment
 - 1 Aug 09 - 31 Jul 10 will incur 1 additional year
 - 1 Aug 10 - 31 Jul 11 will incur 2 additional years
 - 1 Aug 11 - 31 Jul 12 will incur 3 additional year
- **Members with 20 years sat svc who wait until 1 Aug 2012 to apply will incur a 4 year service commitment**

Transferring Benefits to Children

- **You may transfer to your children**
 - **0-18 years of age**
 - **18-23 years of age, if enrolled in full time college**
 - **Children must be listed in DEERS in order to transfer**
 - **The opportunity to transfer will remain up to 23rd birthday in spite of the recent insurance change to 26th birthday**
- **Children may use your benefit:**
 - **When they attain the age of 18 or complete requirements of secondary school diploma (or equivalency certificate)**
 - **Until age 26 – even if member's 15 year eligibility period has ended**
 - **If dependent has married after starting school and already receiving benefit**



U.S. AIR FORCE

ARPC Letter of Certification

- **To eliminate sending orders or DD 214's to the VA, ARPC can provide a Letter of Certification to your VA office**
 - **To request a Letter of Certification:**
 - **Review Point Credit Summary on vMPF for accuracy**
 - **Qualifying duty is identified as Type of Duty 1, 2, 3, 5 on pt summary**
 - **Complete VA 22-1990 on www.va.gov click on VONAPP**
 - **Leave Part IV, block 13 blank**
 - **Submit to VA electronically and keep your confirmation number, date and location of regional VA office**
 - **Provide VA information through vPC-GR when requesting a Letter of Certification from ARPC**
 - **Provide orders for type of duty (codes 2 & 5 on point summary)**



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Post 9/11 GI Bill Contact Info

- **To establish Post 9/11 GI Bill eligibility:**
 - <http://www.va.gov> once there click on VONAPP
 - The VONAPP will give you any VA form
 - Member may attach up to 5, 1mg attachments (orders, DD 214, etc)
- **To elect to transfer your benefits:**
 - <https://www.dmdc.osd.mil/milconnect/>
 - Site accessible with:
 - Common access card
 - Defense Department self-service user identification
 - Defense Finance and Accounting Service PIN

For more information: www.va.gov

VA Education at: [1-888-442-4551](tel:1-888-442-4551)

Total Force Service Center – Denver at: [1-800-525-0102](tel:1-800-525-0102)



Legislative Changes for FY12

- **Section 515:** *Authority to Order Army Reserve, Navy Reserve, Marine Corps Reserve, and Air Force Reserve to Active Duty to provide Assistance in Response to a Major Disaster*
 - **Simply put:** Authorizes SECDEF to mobilize reservists at the Governor's request in response to a national disaster or emergency ≤ 120 days
- **Section 516:** *Authority to Order to Active Duty of Members of the Selected Reserve and Certain Individual Ready Reserve Members for Preplanned Missions*
 - **Simply put:** Allows the Service Secretaries to mobilize no more than 60,000 RC members at any one time for not more than 365 consecutive days for any mission in a FY



Legislative Changes for FY12

- ***Section 517: Modification of Eligibility for Consideration for Promotion for Reserve Officers Employed as Military Technicians (Dual Status)***
 - **Simply put:** Makes ART officers retained beyond their mandatory service removal date (MSD) ineligible for promotion
- ***Section 518: Consideration of Reserve Component Officers for Appointment to Certain Command Positions***
 - **Simply put:** Allows Reserve and National Guard officers to command Army Northern Command and Air Force Northern Command



Legislative Changes for FY12

- ***Section 527: Prohibition on Denial Reenlistment of Members for Unsuitability based on the Same Medical Condition for Which They were Determined to be Fit for Duty***
 - **Simply put:** Prohibits the denial of reenlistment for members with medical conditions who are found fit for duty
- ***Section 611: One-Year Extension of Certain Bonus and Special Pay Authorities for Reserve Forces***
 - **Simply put:** Extends various affiliation, enlistment, and reenlistment bonuses; special pay for enlisted members assigned to certain high-priority units; and income replacement payments for RC members experiencing extended and frequent mobilization until Dec. 31, 2012



Legislative Changes for FY12

- **Section 616:** *Modification of Qualifying Period for Payment of Hostile Fire and Imminent Danger Special Pay and Hazardous Duty Special Pay*
 - **Simply put:** Prorates Hostile Fire and Imminent Danger Special Pay by the day rather than the month
- **Section 621:** *One Year extension of authority to Reimburse Travel Expenses for Inactive-Duty Training Outside the Normal Commuting Distance*
 - **Simply put:** Extends reimbursement for IDT travel expenses until Dec. 31, 2012



Legislative Changes for FY12

- **Section 651:** *Death Gratuity and Related Benefits for Reserves who die During an Authorized Stay at Their Residence During or Between Successive days of Inactive Duty Training*
 - **Simply put:** Authorizes death gratuity and related benefits for reservists who pass away while staying at their residence during or between successive IDT days
- **Section 701:** *Annual Cost-of-living Adjustment in Enrollment Fees in TRICARE Prime*
 - **Simply put:** Beginning Oct. 1, 2012, limits annual increase(s) in TRICARE Prime enrollment fees to the percentage by which retiree pay is increased



Legislative Changes for FY12

- ***Section 703: Mental Health Assessments for Members of the Reserve Components of the Armed Forces***
 - **Simply put:** Authorizes SECDEF to provide mental health assessments to reservist performing IDTs during scheduled UTAs, at no cost to the member and will be paid by O & M funding
- ***Section 706: Transitional health benefits for certain members with extension of active duty following active duty in support of a contingency operation***
 - **Simply put:** Clarifies for reservists called to active duty in support of a contingency operation who is then, without a break in service, extended on active duty for any purpose. The 180-day period of Transition Assistance medical eligibility begins when the member finishes the extended active duty tour



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Questions?

Call
Total Force Service Center - Denver

1-800-525-0102

